

QUESTION 01

What if the Covid 19 level changes and I've already booked a course?

We continue to update our T&C as Covid restrictions evolve, see [Terms and Conditions Cancellations/Rescheduling](#) for up to date guidance.

QUESTION 03

I've been doing this work for years, why do I need to do a training course?

Time on the tools often builds a sound level of knowledge and experience. However, we need to know how our industries are changing and evolving, both practically and legislatively and the best way to do this is through training. Training provides us with up-to-date procedures and ensures that we, as a PCBU or a worker, stay current and compliant.

The Health & Safety at Work act and regulations, state that PCBUs must ensure all workers are trained for any work they are required to do. When an incident occurs in the workplace, any formal investigation would always require evidence that workers were appropriately trained.

QUESTION 04

Does this qualify me as a Height Safety Equipment Inspector?

No. Formal inspection of Height Safety Equipment should only be carried out by a competent person, definition:

'A person who has through a combination of training, education and experience, acquired knowledge and skills enabling that person to correctly perform a specified task'.

Generally, equipment will be sent off site for formal inspections or an equipment inspector will come to you.

Alternatively, individuals can attend a 'Height Safety Equipment Inspector's course NZQA 19359, here at Safety n' Action. This course is appropriate for people who have sound knowledge of related equipment, experience in Height Safety and we highly recommend that they hold HS Intro our HS advanced.

QUESTION 02

My workers only work at height once or twice a year, do I still have to train them?

Yes. There is a legal requirement to train workers for any work they are expected to do. The Health & Safety at Work Act 2015, states that under its primary duty of care, a PCBU must provide training, instruction, and supervision for workers.

This is also outlined in the Best Practice Guidelines for Working at Height in New Zealand which states:

- All harness work requires training and competence and only trained and competent personnel can install and use harness systems on site".
- For workers who are to complete basic work while under total restraint, a recommended means of achieving competence is NZQA Unit Standard 23229
 - Use a safety harness for personal fall prevention when working at height, or an equivalent or higher qualification.
- A recommended means of obtaining competence for workers who are involved in planning, installing, operating fall arrest systems and supervising staff is NZQA Unit Standard 15757
 - Use, install and disestablish proprietary fall arrest systems when working at height or an equivalent or higher level of qualification.
 - NZQA Unit Standard 23229 is a prerequisite for achieving NZQA Unit Standard 15757".

QUESTION 05

Can we use our own company paperwork on the course?

It is possible to use company administrative paperwork on a company booked course. This would be more appropriate for a company booking and would have to cover any evidential requirements stated by the NZQA unit standard. This said, the Safety n' Action course paperwork covers all requirements, so any short falls could be bridged with generic training paperwork. Always inform Safety 'n Action in advance if this is the